

CONDITIONS FOR RECOVERY/CANCELLATION:
SEASON 2021

Dear guests,

Our wish is to offer you a pleasant stay in our resort, hence we established a series of rules, that we kindly ask you to take into account when you book a room at Green Village 4* Resort:

- 1.** Tariffs are for a minimum **5 nights-accommodation**, in the period **18.06 - 11.09.2021**. For bookings of 1-4 nights, rates are increased by **EUR 10/day, regardless of the accommodation type. For bookings under 2 nights-accommodation, "Early booking" reduction does not apply.**
- 2.** Rates are for minimum **3 nights**, in the periods **30.04 - 17.06.2021** and **12.09 - 17.10.2021**. For bookings of 1-2 nights, rates are increased by **EUR 10/day, regardless of the accommodation type. For bookings under 2 nights-accommodation, "Early booking" reduction does not apply.**
- 3.** In the periods **02.04 - 29.04.2021** and **18.10 - 31.12.2021** **"minimum stay" does not apply.**
- 4.** For bookings exceeding 5 nights (included) the weekend supplement is not applicable.
- 5.** For accommodation in double rooms, as **single**, rates decrease by **EUR 13 /night** (the equivalent of a breakfast) or **EUR 34 /night** (the equivalent of breakfast and dinner) in the case of packages with demi pension.
- 6.** For bookings in superior double rooms or for the attic, as triple, rates are increased by **EUR 25/night/person** (the equivalent of breakfast and additional bed) or **EUR 46/night/person** (the equivalent of breakfast, dinner and additional bed) in the case of touristic packages with demi pension.
- 7.** Cancellation or modification of the period of stay, communicated less than 15 days before the beginning of the stay, entails a penalty of 100% of the touristic package value.
- 8. Cancellation of bookings made during the "Early Booking" campaign, after the period of discounts application, entails a penalty of 100% of the booking value.**
- 9.** If the tourist reduces during the stay the length of the stay, the amount initially paid shall not be reimbursed nor to be compensated with other services.
- 10. For bookings made during the Film Festival „Anonimul” (09 - 15.08.2021), the cancellation conditions are special:**
 - 10.1.:** If the booking of the stay is cancelled more than or equal to 30 days before the opening date of the Festival, no penalty will be levied;
 - 10.2.:** If the booking of the stay is cancelled 15-29 days before the opening date of the Festival, 50% of the total booking will be retained;
 - 10.3.:** If the booking of the stay is cancelled **1-14 days** before the opening date of the Festival or no show, the full value of the total booking will be retained.



GREEN VILLAGE



DANUBE DELTA | SFÂNTU GHEORGHE

FACILITIES FOR CHILDREN AND ADULTS:

• Conditions for children:

- 1 child **aged from 0 to 5.99 years** (in room with 2 adults): 100% free accommodation and 100% free meals (crib/free baby-cot, subject to availability; no additional bed);
- 1 child **aged from 6 to 11.99 years** (in room with 2 adults): 100% free accommodation (no additional bed) and 50% free meals;
- the 2nd child aged from **0 to 5.99 years (in room with 2 adults): he benefits of an additional bed (EUR 12/night) and 50% free meals;**
- the 2nd child aged from **6 to 11.99 years (in apartment with 2 adults): he benefits of an additional bed (EUR 12/night) and 50% free meals;**
- 1-2 children aged from **0 to 5.99 years** (in room/apartment with 1 adult): the child with the lowest age benefits from 100% free accommodation (no additional bed; crib/free baby-cot, subject to availability) and 100% free meals, and for the second child a discount of 50% of the value will apply to table services.
- 1 child aged from 6 to 11.99 years (in room/apartment with 1 adult): the child benefits from 100% free accommodation (no additional bed) and 50 % free meals;
- 2 children aged from **6-11.99 years** (in room/apartment with 1 adult): full rate/room/apartment shall apply, with the specified meals included (with no additional bed).

• Conditions adults:

- The third adult or child aged over 12 years, in double room/apartment with 1 bedroom: he benefits from an additional bed (EUR 12/night) and shall pay the equivalent of the meals;
- The fifth adult or child aged over 12 years, only in the apartment with 2 bedrooms: he benefits from an additional bed (EUR 12/night) and shall pay the equivalent of the meals.

ADDITIONAL BED:

- For children (0-11.99 years): **EUR 12/night** (no meals included);
- For adults (over 12 years): **EUR 12/night** (no meals included).

MEALS:

Breakfast: EUR 13/person/day, included in the accommodation charge; **LUNCH: EUR 21/person/day***;

Dinner: EUR 21/person/day;

Dinner served as "demi pension" includes only still water in pitcher. The remaining drink shall be ordered "a la carte".

Dinner may be served in "meal-on-a-plate" or buffet system (for minimum 30 persons).



Allowance for lunch* can also be used through the "account sheet".

Special menus (Halal, Kosher) are on demand and confirmed beforehand by the provider.

Meals system purchased and paid cannot be modified during the stay.

MAXIMAL CAPACITY OF ACCOMMODATION PER EACH ROOM TYPE:

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Double room type Egret: 2 adults;

Double room area Pelican & Swan: 2 adults + 1 child (0-11.99 years) or 3 adults;

Double room area White Heron: 2 adults + 1 child (0-11.99 years);

Superior room area Pelican & Swan: 2 adults + 2 children (0-11.99 years) or 3 adults+ 1 child (0-11.99 years)

Apartment 1 bedroom: 2 adults + 2 children (0-11.99 years) or 3 adults +1 child (0- 11.99 years);

Apartment 2 bedrooms: 4 adults + 2 children (0-11.99 years) or 5 adults.

Double room is matrimonial or twin; it has bathroom and terrace/balcony (depending on the floor).

Superior double room is provided with a matrimonial bed and a rattan couch, which on demand may be turned into an additional bed, it have bathroom and a little terrace, at the entrance.

Attic room is provided with a matrimonial bed and an additional bed, it has bathroom and a little terrace, at the entrance.

The 1 bedroom-apartment is provided with a double room upstairs and a living at the ground floor, the connection being made by an interior staircase. Each apartment has its own terrace.

The 2 bedroom-apartment is provided with two double room upstairs and a common living at the ground floor, the connection being made by an interior staircase. Each apartment has its own terrace.

The apartments living is equipped with small table and rattan armchairs. These are NOT extensible but the space permits the setting up of an additional bed (on demand, subject to availability).

SPECIAL OFFERS:

1. "Early Booking 2021"

"Early Booking" reductions shall apply subject to availability and in the following circumstances:

- 25% discount for bookings made until 31.12.2020, paid in full until 05.01.2021, except in the period 15.07.-31.08.2021;
- 20% discount for bookings made until 31.12.2021, paid in full until 05.01.2021, except in the period 15.07.-31.08.2021;
- 15% discount for bookings made until 28.02.2021, paid in full until 05.03.2021, except in the period 02.-15.08.2021;

Note:

- Bookings made during the "Early Booking" campaign are non-refundable, except annulments made by the end of the corresponding EB deadline.
- "Early Booking" campaign discounts shall apply to the total value of ordered services, (without supplementing the values of meals - Account Sheet).
- **"Early Booking" campaign discounts shall not apply to bookings made during the Film Festival "Anonimul" and during the public holidays, mentioned bellow.**
- **"Early Booking" campaign discounts shall apply only to the bookings complying with the condition of "minimum stay".**
- **The Resort reserves the right to modify "Early Booking" campaign with no prior notice.**
- **Discounts shall not be cumulated and shall not apply to packages promoted in the website offers section www.greenvillage.ro .**

The Calendar of public holidays for 2021 is the following:

1. Easter & 1 May 30.04 - 03.05.2021
2. 1 June 29.05 - 01.06.2021
3. Pentecost 18.06 - 21.06.2021

2. Free Holidays Days ("3=4" You pay 3 nights and stay 4)

Gratuity is offered only for accommodation with breakfast included, in the periods **02.04–29.04.2021** and **18.10-31.12.2021**, subject to availability, based on allowances and the remaining days by confirmed order by the Provider. **Public Holidays are not included in the offer!**

3. "Weekdays" Offer

15% Discount: is applies only for accommodation with breakfast included for stays of 5 nights, with check-in Sundays until Friday, in the periods **02.04–17.06.2021** and **12.09 - 31.12.2021**, and the remaining days by confirmed order by the Provider. An additional discount of **50%** may be offered on transfer **on boat (exclusively first Route)!**

Public Holidays are not included in the offer!

Note: Offers do not cumulate or do not cumulate with other offers issued by the Provider during the year.

MENTIONS:

For dinner access, it is compulsory to wear the bracelet offered at the reception during check-in. Towels for beach/pool are offered in exchange of a special card (purchased at the reception, based on a security deposit); EUR 10 /towel).

During public holidays, festivals, special events, Green Village Resort reserves the right to increase the rates.



Tourists may come accompanied by **pets**, for which they shall pay an access tax in the resort (**EUR 10/night/animal**). In Green Dolphin Camping, the access of pets is free. In both cases, it is necessary to announce the Provide prior to arrival.

Smoking is strictly forbidden in rooms, restaurant, and cinema and especially in all closed spaces!

FIRE HAZARD! Violation of this prohibition entails a penalty of EUR **100/** person.

Smoking is permitted only in especially designed areas!