

## CONDITIONS OF THE SALE CAMPAIGN - EARLY BOOKING 2024

Updated on 01.12.2023

The "Early Booking" discounts apply to the accommodation and meal services, subject to availability.

The "Early Booking" discounts applied to the bookings for 2024 are as follows:

- 25% discount for the bookings made until 15.01.2024, , except the bookings for 05-17.08.2024,
- 15% discount for the bookings made until 28.02.2024, , except the bookings for 05-17.08.2024

### Minimum services

The "Early Booking" discounts apply for the periods 26.04 - 31.07.2024 and 01.09 - 21.10.2024 to the bookings that include a minimum of services: accommodation and breakfast.

The "Early Booking" discounts apply for the period 01.08 - 31.08.2024 to the bookings that include a minimum of services: accommodation and half board (breakfast and dinner).

EARLY BOOKING	Period			Payment	Sejur minim	Minim servicii
	Applicable until	Bookings	Exception	Due before	nopti	
25%	1/15/2024	26.04 - 30.05.2024	30.04 - 02.05.2024	50% within 5 days after the confirmation of the booking	2	Accommodation + breakfast
			03.05 - 05.05.2024		2	
		31.05 - 04.07.2024	31.05 - 02.06.2024		3	
			14.06 - 16.06.2024		3	
			21.06 - 23.06.2024		3	
		05.07 - 31.07.2024	-	50% no later than 30 days before check-in	5	Accommodation + half board
		01.09 - 30.09.2024	-		3	
		30.09 - 21.10.2024	-		2	
01.08 - 31.08.2024	05.08 - 17.08.2024		5			
15%	2/29/2024	26.04 - 30.05.2024	30.04 - 02.05.2024	50% within 5 days after the confirmation of the booking	2	Accommodation + breakfast
			03.05 - 05.05.2024		2	
		31.05 - 04.07.2024	31.05 - 02.06.2024		3	
			14.06 - 16.06.2024		3	
			21.06 - 23.06.2024		3	
		05.07 - 31.07.2024	-	50% no later than 30 days before check-in	5	Accommodation + half board
		01.09 - 30.09.2024	-		3	
		30.09 - 21.10.2024	-		2	
01.08 - 31.08.2024	05.08 - 17.08.2024		5			

### Minimum stay

The "Early Booking" discounts apply to the bookings for standard rooms or suites, as follows:

- Bookings for the period **05.07 - 31.08.2024**, for a stay of minimum **5 nights**
- Bookings for the periods **31.05 – 04..07.2024** and **01 - 29.09.2024**, for a stay of minimum **3 nights**

- Bookings for the periods **26.04 – 30.05.2024** and **30.09 - 21.10.2024**, for a stay of minimum **2 nights**.

### Payment

The price of the bookings shall be paid in two stages: 50% of the booking value within 5 days after the confirmation of the booking, and the remaining 50% at least 30 days prior to check-in.

The bookings for which the payment is not made on time may be canceled by the Resort without prior notice, with a penalty of 100% of the booking value. The penalties will be withheld by the Resort from the advance payment made by the tourist, with no need of court intervention, and the tourist will be notified of the difference, being in default on the due date mentioned above.

Failure to meet the payment deadline results in the application of a penalty of 0.3% for each day of delay, a percentage applied to the unpaid amount starting from the due date mentioned above.

**Payment methods:** holiday vouchers, electronically (via payment link or the resort's online booking system) or by bank payment order.

### Changes/Cancellations

The bookings with "Early Booking" discount are non-refundable, except for cancellations made before the end of the "Early Booking" campaign (namely 15.01.2024 for the bookings with a 25% discount and 29.02.2023 for the bookings with a 15% discount).

If, during the stay, a tourist shortens her/his stay in the Resort, the amount paid initially shall not be returned and not compensated with other services.

### Notes

The "Early Booking" discount does not apply to the stays during the public holidays mentioned below. The "Early Booking" discount is applied to the total value of the services ordered, without increasing the value of the meal services (account sheet).

The "Early Booking" discount does not apply to the bookings during the "Anonymous" Film Festival (05-17.08.2024).

The "Early Booking" discount applies only to the bookings that meet the condition regarding the minimum number of nights.

The Resort reserves the right to modify the "Early Booking" offer without prior notice.

The discounts are not cumulative with other promotions or loyalty programs and do not apply to the service packages.

The calendar of public holidays for 2024 is:

- Labor Day: 30.04 – 02.05.2024
- Orthodox Easter 2024 : 03.05 – 05.05.2024
- Children's Day: 31.05 – 02.06.2024
- Pentecost: 21.06 – 23.06.2024
- Assumption of Mary 15.08.2024
- April 14 — Good Friday
- April 16 - 17 — Orthodox Easter 2023
- May 1 — Labor Day

- June 1 - Children's day
- June 4 - 5 - Pentecost
- August 15 — Assumption of Mary.

**Supplements for children and adults – the general policy subject to Early Booking campaign discounts:**

For children between 0-2.99 years, the accommodation and meals are offered free of charge (free baby-cot, subject to availability)

For each child between 3-11.99 years, the following shall be paid:

- 50 lei/night/child (breakfast included);
- 115 lei/night/child (half board included).

Warning! The extra bed is optional; it should be requested and paid separately.

Children over 12 years pay full price for all services (extra bed, if accommodated with 2 adults and meals).

**Extra bed**

For children (0-11.99 years) or adults: 60 lei/night (no meals included).

**Meals**

Breakfast: 75 lei/person/day, included in the accommodation rate;

Lunch: 120 lei/person/day;

Dinner: 150 lei/person/day;

The "half board" dinner includes still water by carafe, other drinks will be ordered "a la carte".

The dinner may be served in "plate service" style or buffet style (for minimum 30 persons).

The allowance for lunch may be used as an "account sheet". The value of the unused account sheet will not be returned and not used for other services.

Special menus (Halal, Kosher, etc.) are available upon request and will be confirmed in advance by the Service Provider.

The meal plan bought and paid cannot be changed during the stay.

**Maximum accommodation capacity per type of room**

Standard rooms in Egret area (Adults only): 2 adults;

Standard rooms in Swan and Pelican areas: 2 adults + 1 child (0 - 11.99 years) or 3 adults;

Standard room in White Heron area: 2 adults + 1 child (0 - 11.99 years);

1 bedroom suite: total 4 persons, regardless of the composition adults + children (1+3/2+2/3+1/4+0).

The rooms and suites are equipped with matrimonial or twin beds with a system for joining and leveling the mattresses.

**Notes**

The accommodation spaces are allocated at the Reception close to the day of accommodation.

"Egret" area is intended exclusively for adults; in this area, accommodation is only available for people who are at least 18 years of age at the time of their stay.



The tourists may come accompanied by pets, for which they will pay the Resort access fee of 60 lei/pet/night and will notify the Provider in advance.

For access to dinner, it is mandatory for you to wear the wristband given to you at the Reception at the time of check-in.

Smoking is forbidden in rooms, restaurant and all closed spaces. In case of failure to comply with this rule, a penalty of 500 lei/person shall be paid. Smoking is allowed only in specially arranged spaces.